

End There will be an improvement in the quality of life for adults and older adults with serious mental illness intellectual/developmental disabilities or substance use disorders which will be noted by improvement in their:

- functioning
- positive participation in their community

Sub End	Interpretation	Status
Functioning	<ol style="list-style-type: none"> Adults and older adults served will demonstrate an increased sense of well being and self sufficiency They will have relief from acute psychiatric conditions and will indicate that symptoms of mental illness interfere less with their daily life They will indicate that they obtained the information needed to take charge of managing their illness and indicate that VBCMh would be their chosen provider if had other choices and one they would recommend to others. Adults and older adults with Intellectual/developmental disabilities (I/DD) will maximize their physical and cognitive ability to interact with people and their environment, whether at home, workplace, or general community settings 	<ol style="list-style-type: none">  Comparison of domain scores on nationally utilized MHSIP indicates higher scores as a result of services by VBCMh vs. the national comparison sample. Outcomes: VBCMh Adults 73 vs. 46 Older Adults 100 vs. 45; Functioning: VBCMh 71 vs.46; Older Adults 67 vs. 49; Social Connectedness: VBCMh 73 vs. 55; Older Adults. 100 vs. 63.  75% VBCMh adult customers agree or strongly agree with items on MHSIP indicating relief from acute psychiatric symptoms and less interference with daily life vs. 51% of national sample  Survey items ‘obtained info needed to take charge of managing illness,’ ‘would choose this agency if had other choices ’ and ‘would recommend this agency to others’ more than 90% agreed or strongly agreed  Comparison of domain scores on nationally utilized MHSIP indicates higher scores as a result of services for adults with I/DD served by VBCMh vs. the national comparison sample. Outcomes: VBCMh 67 vs. 46 Functioning: VBCMh 67 vs. 46 Social Connectedness 85 vs. 55

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Sub End	Interpretation	Status
<p>Positive participation in their community</p>	<ol style="list-style-type: none"> Adults and older adults will optimize their level of self sufficiency, will self define their occupancy of time and have increased engagement in activities they find meaningful. Defining how their time is occupied and engaging in meaningful activities includes having friendships and family relationships and contributing to their communities through paid or volunteer work. Adults and older adults will live in places that are safe and where they have choice in their day to day lives Improvement in positive participation in their community also means they will spend less time in psychiatric hospitals. 	<ol style="list-style-type: none"> <p> 68% of VBCMh adult customers and 84% of older adult customers agreed or strongly agreed as a result of services that they get along better with family, do better in social situations, in school or work, do things that are more meaningful to them and that they want to do vs. 50% of national sample</p> <p> More VBCMh adult customers with DD are employed (43%) than the state average (28%). More VBCMh adult customers with MI are employed (45%) vs. state average (26%)</p> <p> 78% of VBCMh adult customers and 92% of older adult customers agreed or strongly agreed as a result of services that their housing had improved, that they were better able to do things they wanted to do, and that they were better able to do things that were meaningful to them, and have people with whom they can do enjoyable things vs. 53% of national sample</p> <p> VBCMh adult customers with I/DD continue to reside in a private residence (76%) rather than in institutional settings, residential settings, or are homeless increasing by 2% while the state average has caught up to VBCMh levels (77%); For adult customers with MI served by VBCMh (86%) vs the state average (83%)</p> <p> Exceeded state standards for avoiding re-admissions to psychiatric inpatient within 30 days of discharge (less than 15% is standard; VB 4.4% state average 13.1%)</p> <p> VBCMh spent 10.2% of its expenditures for inpatient care while the average expenditure was 19.6% for inpatient care. Spending significantly less on inpatient care is an indicator of better client outcomes.</p>