

VAN BUREN COUNTY

Recipient Rights

When receiving services through Van Buren Community Mental Health, you have rights that are protected by state and federal laws including:

- **The right to privacy.**
- **The right to be free from abuse and neglect.**
- **The right to own and use your own property.**
- **The right to be treated with dignity and respect.**
- **The right to receive services in a safe, sanitary, and humane environment.**

If you or someone you know needs help understanding their rights, or would like to file a complaint, contact the Office of Recipient Rights:

Candice Kinzler
Recipient Rights Director
Direct Number: 269-655-3315
Fax: 269-256-6526

Van Buren Community Mental Health
801 Hazen Street / Suite C
Paw Paw, MI 49079
VBCMh Office: 269-657-5574

NOTE: it is a violation of the Mental Health Code for staff to cause a condition or carry out an action which is retaliatory or discriminatory toward any consumer, or a person acting on their behalf, who intends to or carries out their right to file a complaint.