Van Buren Community Mental Health NOTIFICATION OF EMPLOYMENT OPPORTUNITY Effective: April 16, 2024

Title: Mobile Crisis Peer Support Specialist		Position Number: C410920
Program:	Office Location:	Status:
Crisis Services	Paw Paw	Full-Time (37.5 hrs/wk)
Union:	Benefits:	Salary Scale:
Yes No	Yes No	\$15.92-21.28/hour

Basic Responsibilities:

Provides support and hope through direct assistance to customers and their natural supports during a mental health crisis. Provides encouragement and valuable information to connect customers and their families to community resources. Assists in overcoming barriers to treatment and recovery. Services may be provided within the community or at agency work sites.

Required Qualifications:

- Be a past or present customer of mental health services and be willing to share personal recovery story.
- Possess Michigan Peer Support Specialist certification, or ability to obtain certification within 6 months of hire.
- Possess High School Diploma or GED; or currently working to obtain GED or High School Diploma, if at least 18 years of age.
- Ability to read and write in order to comprehend written directions, complete documentation, and to follow treatment plan developed with the customer.
- Valid Michigan driver's license with an approved driving record in accordance with agency procedures.
- Adequate physical strength and abilities to learn and perform CPR, First Aid and physical intervention techniques, as needed.
- If receiving treatment for a co-occurring substance use disorder, must be at least one year since last use of drugs/alcohol.

Essential Job Functions:

- Offers emotional support, encouragement and practical assistance to individuals and families in crisis.
- Collaborates with the mobile crisis team to provide support tailored to customers and their natural supports.
- Assists customers to access internal and external resources in order to navigate current and future crisis.
- Participates in planning meetings for the customers when requested to assist in developing treatment goals and help orient customers to their treatment plan.
- Uses personal experiences to enhance the effectiveness and sensitivity of our services.
- Encourages positive relationships with customer's support systems such as family and positive peer groups that can offer follow-up support and care.
- Develops and maintains effective working relationships with customers so that they can identify emotional, psychiatric or behavioral changes requiring further assessment and intervention. Refers to clinical staff as appropriate.
- Models good communication skills, recovery-oriented living skills, effective coping skills, and self-help strategies for customers.
- Shares personal experiences and knowledge in navigating the Mental Health system and moving through the recovery process as appropriate.
- Documents services and completes all other related administrative tasks within required timeframes.

To apply, submit your resume and cover letter by email to:

Christine Schlabaugh, Human Resources Office, at cschlabaugh@vbcmh.com For more info visit us at www.vbcmh.com Equal Opportunity Employer



Approved by.

