

End There will be an improvement in the quality of life for adults and older adults with serious mental illness intellectual/developmental disabilities or substance use disorders which will be noted by improvement in their:

- functioning
- positive participation in their community

Sub End	Interpretation	Status
Functioning	 Adults and older adults served will demonstrate an increased sense of well being and self sufficiency 	1. Comparison of domain scores on nationally utilized MHSIP indicates higher scores as a result of services by VBCMH vs. the national comparison sample. Outcomes: VBCMH Adults 72 vs. 57; Functioning: VBCMH 67 vs.60; Social Connectedness: VBCMH 76 vs. 59
	 They will have relief from acute psychiatric conditions and will indicate that symptoms of mental illness interfere less with their daily life 	2. 70% VBCMH adult customers agree or strongly agree with items on MHSIP indicating relief from acute psychiatric symptoms and less interference with daily life vs. 61.5% of national sample
	3. They will indicate that they experienced timely access, obtained the information needed to take charge of managing their illness and indicate that VBCMH would be their chosen provider if had other choices and one they would recommend to others.	3. Survey items on access to care, 'obtained info needed to take charge of managing illness," "would choose this agency if had other choices" and "would recommend this agency to others" more than 91.6% agreed or strongly agreed
	 Adults and older adults with Intellectual/developmental disabilities (I/DD) will maximize their physical and cognitive ability to interact with people and their environment, whether at home, workplace, or general community settings 	4 Many years of comparison of domain scores on nationally utilized MHSIP indicates higher scores as a result of services for adults with I/DD served by VBCMH vs. the national comparison sample. Outcomes 63; functioning 73; social Connectedness 91



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Positive participation in their community	 Adults and older adults will optimize their level of self sufficiency, will self define their occupancy of time and have increased engagement in activities they find meaningful. Defining how their time is occupied and engaging in meaningful activities includes having friendships and family relationships and contributing to their communities through paid or volunteer work. 	 68% of VBCMH adult customers and of older adult customers agreed or strongly agreed as a result of services that they get along better with family, do better in social situations, in school or work, do things that are more meaningful to them and that they want to do vs. 59% of national sample VBCMH adult customers in all three populations served (I/DD, MI and SUD) are employed at rates higher than state averages. I/DD 41% vs 31% MI or SUD 52% vs 35%
	2. Improvement in positive participation in their community also means they will spend less time in psychiatric hospitals.	 Exceeded state standards for avoiding re-admissions to psychiatric inpatient within 30 days of discharge (less than 15% is standard; VB 6.1% state average 13.7%) VBCMH spent 14.3% of its expenditures for inpatient care in most recent year published while the average expenditure was 20.4% for inpatient care. Spending significantly less on inpatient care is an indicator of better client outcomes.