

VBCMh Limited English Proficiency - 2025

#	Question	Choices	Answer
1	Limited English Proficiency (LEP) is defined as the inability to speak, read, write, or understand English at a level that permits effective interaction with healthcare providers.	True False	
2	We are required to provide competent language assistance to LEP persons at NO cost to them.	True False	
3	Staff may permit other customers to act as interpreters for something simple like setting appointments.	True False	
4	The interpretation poster used to identify the language spoken by someone who cannot tell you in English what language they speak are available in the lobby at all agency sites.	True False	
5	In order to assist those with visual impairments, all written documents are now required to be at least done in 12 point font.	True False	

Signature: _____

Date: _____